HOSTPALACE

HOSTING. INFRASTRUCTURE. EXPERTISE.

SERVICES & SOLUTIONS

Infrastructure. Built around you.

From your first website to dedicated infrastructure.
Cloud software and IT expertise for the work ahead.



Based in Dubai. Hosting across Europe.

www.host-palace.ae

HostPalace GCC LLC-FZ | Company No. 2538280
Meydan Grandstand, 6th floor, Meydan Road, Nad Al Sheba, Dubai, U.A.E.

Technology with a clear purpose.

HostPalace GCC LLC-FZ brings hosting, infrastructure, cloud software and practical IT services into one portfolio. We work with businesses to define the resources, operating responsibilities and delivery scope that fit their requirements.

REGISTERED IN	INCORPORATED	COMPANY NUMBER
Dubai, United Arab Emirates	04 October 2025	2538280

FIND THE RIGHT SERVICE

Web hosting 03
Business websites, cPanel and email

European VPS 04
KVM servers in three locations

Dedicated servers 05-06
Metered and unmetered ranges

Cloud & colocation 07-08
Application resources or your hardware

IT services & NOC 09
Planning, operations and escalation

DCIM Cloud 10
Hosted infrastructure management

Business software 11
Accounting, live chat and chatbots

Custom development 12
Applications for your requirements

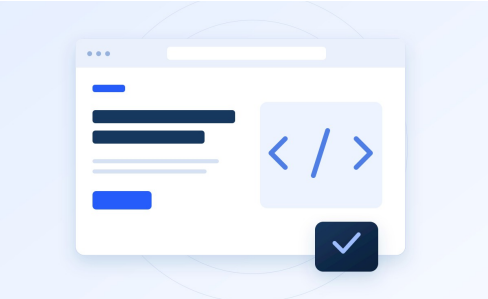
Working with HostPalace 13
Delivery, client area and partnerships

Contact & company information 14
Your brief and our registered details

Published plans for straightforward needs. Tailored proposals for infrastructure, software and technical work. One customer workspace for orders, documents, invoices and support.

A home for your next website.

Netherlands hosting with NVMe storage, cPanel and SSL. Compare the space and mailbox allowances your website needs before choosing a plan.



cPanel control

Website files, databases and email settings.

NVMe storage

Storage allowances from 50 GB to 200 GB.

SSL included

Protected traffic between visitors and your site.

Plan	NVMe storage	Email accounts	Addon domains	EUR / month
Starter	50 GB	5	0	**1.33**
Basic	100 GB	15	2	**2.99**
Advance	150 GB	25	4	**3.99**
Premium	200 GB	50	9	**4.99**

A practical fit

Company websites, portfolios and compatible web applications with defined storage and email needs. Addon domains allow additional websites within the limits of the selected plan.

Before a migration

Share your current platform, disk usage, software versions and email requirements. We confirm compatibility, access, the migration scope and any charges before work begins.

Hosted in Amsterdam, Netherlands. Domain registration, paid software and dedicated IPs are separate unless listed. Prices exclude applicable taxes; current availability and service terms are confirmed online.

Your environment. Your choice of location.

KVM virtual servers with SSD storage and root or administrator access. Choose the resource tier and European region that fit your application.



FRANCE
Paris

GERMANY
Frankfurt

NETHERLANDS
Amsterdam

RAM	vCPU	SSD storage	Traffic / month	EUR / month
4 GB	4	100 GB	5 TB	9.99
8 GB	4	150 GB	10 TB	19.99
12 GB	6	200 GB	15 TB	27.99
16 GB	8	250 GB	20 TB	34.99

The four tiers are published for all three locations. Each lists a 10 Gbps network port and free incoming traffic. Port speed describes the connection, not guaranteed application throughput.

Control your software

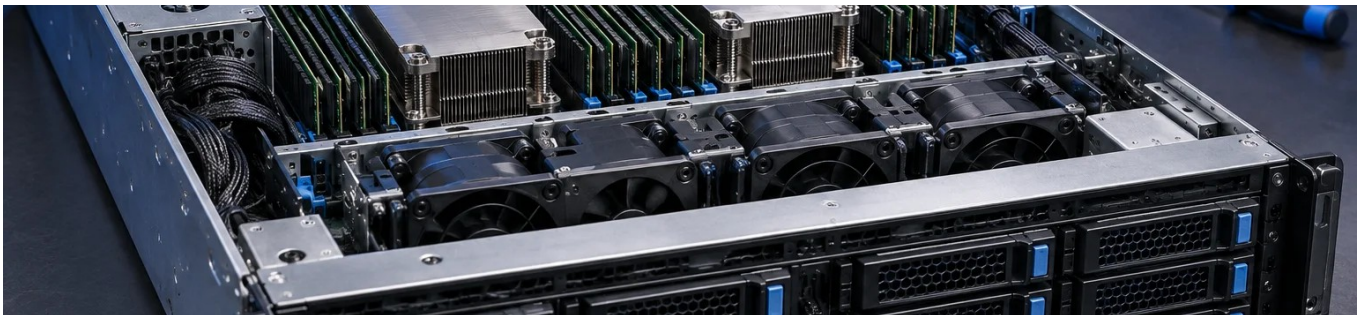
Select a compatible Linux or Windows environment and manage your application stack. Confirm the operating-system version, availability and Windows licensing with our team.

Operating responsibilities

Backups, monitoring, additional addresses and server administration are separate unless included in the agreed order. Ask for managed support when your team needs it.

Physical resources. A defined traffic allowance.

Netherlands dedicated servers for applications, databases and virtualisation. Select a platform, then agree the hardware and monthly traffic commitment.



Range	CPU options	RAM	Storage options	Port	From EUR / month
NLM-DS1	2 x Xeon E5-2695 v2	Up to 256 GB	Up to 8 × 15.36 TB SSD	10 Gbps	99.00
NLM-DS2	2 x Xeon E5-2695 v4	Up to 256 GB	Up to 4 × 15.36 TB SSD	10 Gbps	129.00
NLM-DS3	2 x Xeon Gold 6138	Up to 512 GB	Up to 4 × 15.36 TB SSD	10 Gbps	199.00
NLM-DS4	2 x Xeon Gold 6138	Up to 512 GB	Up to 4 × 15.36 TB SSD	25 Gbps	299.00

Choose by workload

Discuss processing needs, usable storage, disk resilience, memory and software licensing. Maximum specifications are upgrade options and are not all included at the starting price.

Confirm the traffic profile

Published options extend to 3,000 TB per month. The accepted order defines the included allowance, any excess traffic charge, management and delivery arrangements.

A port profile for traffic-heavy workloads.

NLU ranges for streaming, content delivery and other data-intensive applications. Agree the port profile and operating requirements before deployment.

Range	CPU	RAM	Storage	Port profile	From EUR / month
NLU-DS1	2 x Xeon E5-2695 v2	128 GB	500 GB SSD	2.5 Gbps	**199.00**
NLU-DS2	2 x Xeon E5-2695 v2	128 GB	500 GB SSD	5 Gbps	**299.00**
NLU-DS3	2 x Xeon E5-2695 v2	128 GB	500 GB SSD	10 Gbps	**499.00**
NLU-DS4	2 x Xeon E5-2695 v4	Up to 512 GB	500 GB SSD	10 Gbps	**549.00**
NLU-DS5	2 x Xeon Gold 6138	Up to 512 GB	500 GB SSD	10 Gbps	**699.00**
NLU-DS6	2 x Xeon Gold 6138	256 GB	500 GB SSD	25 Gbps	**1,199.00**
NLU-DS7	2 x Xeon E5-2695 v2	128 GB	4 × 4 TB HDD	Up to 2 × 10 Gbps	**519.00**
NLU-DS8	2 x Xeon E5-2695 v4	Up to 512 GB	500 GB SSD	5 Gbps	**349.00**

NLU-DS7 lists up to two 10 Gbps ports. Combined port capacity does not guarantee 20 Gbps application throughput. Sustained-throughput commitments require a written proposal.

Starting prices exclude applicable taxes. Confirm availability, exact hardware, usable storage, licences, usage policy, setup and support. Maximum options are not all included in the starting price.

Plan the cloud around your application.

Translate workload requirements into a compute, storage and operations proposal. Define the environment first, then confirm the resources and responsibilities.

A useful starting point

- ✓ Business applications and web platforms
- ✓ Development and test environments
- ✓ Workload migration and planned growth



WHAT YOUR PROPOSAL SHOULD DEFINE

Area	Decisions to agree
Compute & storage	vCPU, memory, usable capacity, performance needs and growth
Access & location	User roles, administrative access, data location and network requirements
Protection & recovery	Backup frequency, retention, recovery objectives and restore responsibilities
Operations & change	OS and application ownership, maintenance, monitoring and change approval

At handover: confirm the resource allocation, access method, responsibility matrix and agreed backup and support arrangements. Migration work includes validation and cutover planning when it is part of your scope.

Your equipment. A considered home.

Plan rack space, power and network connections for servers and equipment you own. Facility details and operational arrangements are confirmed before equipment is shipped.



Plan the footprint

Tell us what you intend to install, where it needs to operate and how you expect it to grow. We confirm a suitable allocation and the commercial scope in a tailored proposal.

PREPARE YOUR COLOCATION BRIEF

Requirement	Information to provide
Space & equipment	Rack units, dimensions, weight, rail kits and expansion allowance
Power	Expected draw, feed requirements, power supplies and distribution
Connections	Traffic needs, addressing, cabling and any cross-connect requirements
Access & support	Delivery window, authorised contacts, installation and remote-hands tasks

Hardware ownership and maintenance remain with you unless additional responsibilities are agreed. Confirm permitted remote-hands actions, charges and replacement procedures before an incident.

Request a colocation proposal

Expertise from the plan to operations.

Scope a focused assessment, one-time setup or ongoing support. Each engagement defines the systems involved, the expected deliverables and authority to make changes.

01 / ADVISE

IT consultancy

Review the current environment and requirements. Scope a documented assessment, prioritised recommendations, a technology roadmap and implementation planning.

02 / OPERATE

Managed IT services

Arrange server and OS administration, maintenance and troubleshooting. Agree supported systems, access, change records and escalation routes.

03 / ENGINEER

Infrastructure planning

Map dependencies, choose resources and coordinate deployment or migration. Define validation, cutover and rollback arrangements.

04 / PROTECT

Security & continuity

Review permissions, settings and backup needs. Prioritise hardening and restoration checks. DDoS protection is assessed for the hosted service and quoted separately.

NOC SERVICES

Monitoring & incident response

Health checks, alert triage, approved runbooks, incident escalation and reporting for the devices and services in your agreed scope.

Hours, response targets and escalation routes are agreed in your proposal.



A clearer view of your infrastructure.

Bring asset records, rack planning and capacity information into a shared cloud-hosted application for infrastructure teams.

Asset visibility

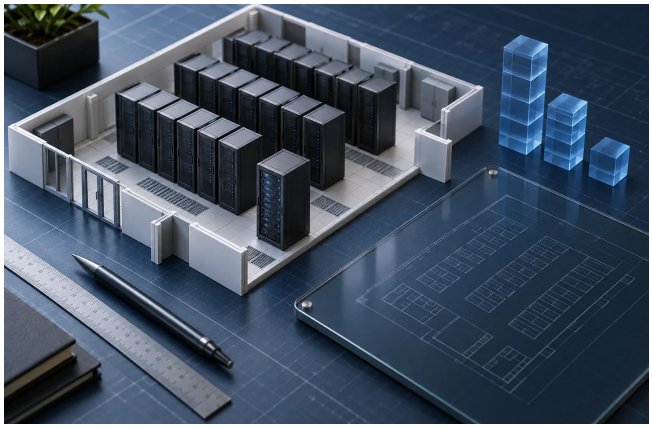
Organise equipment information.

Rack planning

Review placement and available space.

Capacity context

Plan additions with a shared view.



MONTHLY SUBSCRIPTION / AED

Number of servers	AED per server / month
1-10	25
11-50	20
51-100	10
101-250	5
251+	Enterprise quotation

Example: 60 servers x AED 10 = AED 600 / month

The rate for your slab applies to every server in the subscription. Prices exclude applicable taxes. Setup, users, integrations and support scope are agreed before starting.

SaaS delivery: installed and operated in HostPalace's cloud. On-premise software delivery is not included.

Business tools. Hosted in our cloud.

Accounting, live chat and chatbot services are configured around your workflows, users and integration needs. Both offerings use tailored quotation pricing.

Accounting Cloud

Discuss a hosted finance workspace for invoicing workflows, expenses and financial reporting.

- ✓ Data migration and opening balances
- ✓ Users, approvals and reporting needs
- ✓ Integrations and support scope



Live Chat & Chatbots

Make website conversations easier to manage, from approved FAQ answers to handover to a team member.

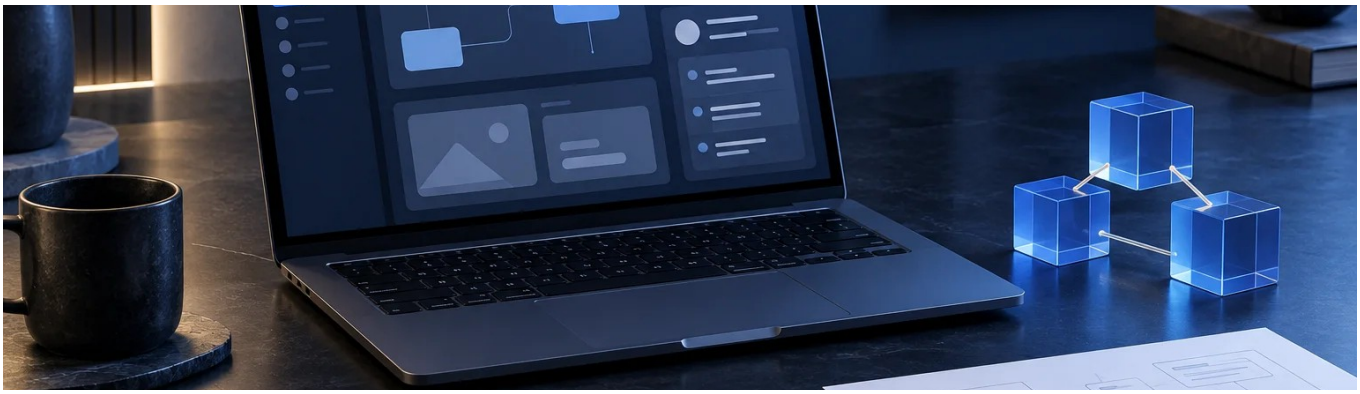
- ✓ Website integration and agent access
- ✓ Approved content and automation rules
- ✓ Handover, escalation and reporting



Cloud-hosted SaaS: installed and operated in HostPalace's cloud. Configuration, data responsibilities, retention, integrations and ongoing service scope are agreed before activation. On-premise delivery is not included.

Build around the way your business works.

Create an application for a defined business requirement: a customer portal, internal dashboard, workflow tool or integration between existing systems.



01 / DISCOVER

Define the requirement

Map users, workflows, data and the result the project must deliver.

02 / DESIGN

Agree the first release

Review screens, architecture, integrations and acceptance criteria.

03 / BUILD

Review working milestones

Develop and validate the agreed features through planned checkpoints.

04 / HANDOVER

Prepare for operations

Confirm deployment, access, documentation and any maintenance scope.

A project agreement makes the scope concrete.

Milestones, change control, hosting, source-code access and ownership, third-party licences, data responsibilities and support are confirmed before development starts.

Clear steps.
An organised workspace.

Published plans and tailored projects follow the same principle: confirm what is being supplied, who manages it and how delivery and ongoing support will work.

01 **Share your requirement**

Describe the workload, location, current setup and target start date.

02 **Agree the proposal**

Confirm resources, scope, recurring charges, one-time fees and responsibilities.

03 **Coordinate delivery**

Arrange access, setup or migration, validation and the operational handover.

Your client area

Review orders, invoices and payment status. Keep shared agreements and documents together and manage support conversations. Account security supports authenticator-based two-factor verification and passkeys.

Billing that fits the work

Monthly services and one-time development, setup or management work can be invoiced separately. Use the bank instructions and reference on your invoice; payment status follows receipt confirmation.

Reseller partnerships

Discuss an approved business relationship, volume pricing, first-line support, escalation and abuse handling. Eligibility, commercial commitments and responsibilities are confirmed in a written agreement.

Tell us what you need. We will shape the next step.

Use our website contact form to reach the right team. A useful brief helps us prepare a relevant proposal and identify the decisions that need to be made.

Hosting & infrastructure

Workload, preferred location, CPU and memory, usable storage, traffic profile, operating system and target start date.

Operations & security

Systems involved, current issues, access boundaries, coverage needs, maintenance windows and recovery priorities.

Software & development

Users, workflows, reports, existing data, integrations, project priorities and intended delivery timeline.

CONTACT HOSTPALACE

www.host-palace.ae/contact

HostPalace GCC LLC-FZ

Company No. 2538280 | TRN: 105286929200001

Incorporated on 04 October 2025

Registered office

Meydan Grandstand, 6th floor, Meydan Road,
Nad Al Sheba, Dubai, U.A.E.

Prices exclude applicable taxes. The current website catalogue and accepted proposal confirm availability, final configuration, fees and service terms.

Service images are illustrative.